

INFORMATION

- It is your responsibility to notify Brant County Power Inc. if you qualify as a multi unit dwelling. Please call the office at (519) 442-2215 or 1-877-871-2215 to receive your declaration form should you fall in this category.
- ** Weighted Average Cost of Energy (WACOE): If you have not signed with a retailer, your electricity will be supplied by Brant County Power Inc. under the Standard Supply Service (SSS) and you will be charged a price based on the current market rates weighted over your billing period, using the Brant County Power specific Net System Load Shape (Based on the total loss-adjusted kWh passed through at cost by Brant County Power Inc.).
- *** Hourly Ontario Energy Price (HOEP): If you have not signed with a retailer, your electricity will be supplied by Brant County Power Inc. under the Standard Supply Service (SSS) and you will be charged a price based on the actual hourly market rates within your billing period. (Based on the total loss-adjusted kWh passed through at cost by Brant County Power Inc.).
- Loss Adjusted KWH - reflects the losses that occur naturally to the entire electrical system. It is calculated by multiplying your actual kWh metered consumption by an approved loss factor.
- Regulated Price Plan (RRP Settlement) - If you are on the Regulated Price Plan you are charged a regulated stable price for the electricity you use. These prices are set by the OEB based on a forecast of the expected cost to supply Regulated Price Plan consumers over a set period of time. If you choose to leave the RRP, the difference needs to be settled. You will either receive a credit or need to pay a charge when you leave the plan.
- Glossary of Terms available on your monthly bill.

BE A SMART SHOPPER 5 IMPORTANT FACTS BEFORE SIGNING WITH AN ELECTRICITY RETAILER

- **Brant County Power Inc. is not knocking on doors** selling electricity contracts. We are not associated with any door-to-door salespersons. We do not know the specific terms of any contracts a customer signs with a Retailer. The terms of any contract are strictly between the customer and the Retailer.
 - **Know your Rights.** If someone comes to your door selling electricity, you have the right to ask for photo identification and to ask what company they are representing.
 - **Compare Prices.** Today, a residential customer without a contract is supplied electricity under the Regulated Price Plan, "two step" rate of 5.8¢ and 6.7¢ (effective November 1, 2009). **The Ontario Power Authority in a recent presentation predicted the price of electricity by the year 2015 would be between 5.9¢ and 6.7¢.** What price is being offered in the contract?
 - **Contract Commitment—Withdrawal Penalties—Renewal** . Before signing a contract, know the terms, read the fine print, and understand everything you are committing to. Ask what the penalties are if you want out of the contract. **Some of our customers have reported they have paid penalties up to \$2500 to get out of their contract.** If you have an existing contract coming close to the end of the term, and you do not wish to renew a contract, read your contract terms to see if you need to take some action.
 - The **Ontario Energy Board** licenses all gas marketers and electricity retailers. The business must use fair marketing practices. This includes immediately and truthfully identifying who they are, which company they represent, and that they do not pressure you, the consumer, to sign a contract. If you have any issues or concerns report them directly to the Ontario Energy Board.
- Contacting the Ontario Energy Board**
Mail: Ontario Energy Board, Box 2319, Toronto, ON M4P 1E4

CONSERVATION TIPS

- Compact fluorescents are designed to fit most standard light fixtures, last 10 times longer, and use 70% less energy.
- Halogen bulbs use 50% less energy than incandescent bulbs, last two to four times longer, and are compatible with dimmer switches.
- Programmable timers turn selected lights on and off at specified times, and make your house look occupied.
- Motion sensor lights turn on automatically when movement is detected in a certain zone.
- Set your refrigerator to 3°C (37°F) and your freezer to -18°C (0°F)
- Replace worn door seals on refrigerators and freezers.
- A microwave uses up to 50% less than a conventional electric oven.
- Set your electric water heater's thermostat to a maximum of 60°C (140°F).
- Set your thermostat between 24°C (74°F) and 26°C (78°F) in summer.
- Furnace filters should be cleaned or changed once a month during the heating season, and during the air conditioning season.
- Turn your pool filters off on cooler summer nights.

QUESTIONS

Information can be obtained by calling the phone numbers below.

Brant County Power Inc.
65 Dundas St. E.,
Paris, ON N3L 3H1
Phone: 519-442-2215
Toll Free: 1-877-871-2215
Fax: 519-442-3701
Please visit www.brantcountypower.com

Information on deregulation of the electrical industry is available from the:

Ontario Energy Board at 1-877-632-2727
www.oeb.gov.on.ca
Ontario Ministry of Energy at 1-877-818-2900
www.est.gov.on.ca

SCHEDULE OF RATES Effective Nov 1/09

BRANT
County Power
your community owned hydro

Schedule of Electricity Rates

Rates Effective Nov 1, 2009

Approved by the Ontario Energy Board

RESIDENTIAL

Delivery Charges Include

Monthly Service Charge	\$11.27/mth
Distribution Volumetric Rate	\$0.0225/kwh
* Network Service Rate	\$0.0039/kwh
* Line & Connection Rate	\$0.0032/kwh

Electricity Charges

- * First 1,000 kwh \$0.058/kwh
- * Balance kwh \$0.067/kwh

Regulatory Charges Include

* Wholesale Market Service Rate	\$0.0065/kwh
Administration Charge	\$0.25/mth

Debt Retirement Charge \$0.007/kwh

SENTINEL LIGHTS (Non Time of Use)

Delivery Charges Included

Monthly Service Charge	\$2.53/connection
Distribution Volumetric Rate	\$8.5088/kw
Network Service Rate	\$1.0874/kw
Line & Connection Rate	\$0.9060/kw

Electricity Charge

- * First 750kwh \$0.058/kwh
- * Balance kwh \$0.067/kwh

Regulatory Charges Include

* Wholesale Market Service Rate	\$0.0065/kwh
Administration Charge	\$0.25/mth

Debt Retirement Charge \$0.007/kwh

(* Usage includes a line loss adjustment factor of .0495)

GENERAL SERVICE < 50 KW

Delivery Charges Include

Monthly Service Charge	\$16.79/mth
Distribution Volumetric Rate	\$0.0194/kwh
* Network Service Rate	\$0.0036/kwh
* Line & Connection Rate	\$0.0028/kwh

Electricity Charge

- * First 750kwh \$0.058/kwh
- * Balance kwh \$0.067/kwh
- **WACOE (see back page for more details)

Regulatory Charges Include

* Wholesale Market Service Rate	\$0.0065/kwh
Administration Charge	\$0.25/mth
Debt Retirement Charge	\$0.007/kwh

If you are a Non Designated Consumer your energy charges are based on ** WACOE/kwh

GENERAL SERVICE 50 to 4,999 KW

Delivery Charges Include

Monthly Service Charge	\$29.72/mth
Distribution Volumetric Rate	\$5.6124/kw
Network Service Rate >50 kw	\$1.4346/kw
Network Service Rate Interval Metered <1000 kw	\$1.5219/kw
Network Service Rate Interval Metered >1000 kw	\$1.5236/kw
Line & Connection Rate >50 kw	\$1.1479/kw
Line & Connection Rate Interval Metered <1000 kw	\$1.2686/kw
Line & Connection Rate Interval Metered >1000 kw	\$1.2584/kw

Electricity Charge

- * First 750kwh \$0.058/kwh
- * Balance kwh \$0.067/kwh
- **WACOE (see back page for more details)
- * Spot Market Price or ***HOEP (see back page for more details)

Regulatory Charges Include

* Wholesale Market Service Rate	\$0.0065/kwh
Administration Charge	\$0.25/mth
Debt Retirement Charge	\$0.007/kwh

If you are a Designated Consumer your energy charges are based on the two tier rate.

SERVICE CHARGES

8:30am to 3pm After 3pm

<u>Customer Administration</u>	
Arrears Certificate	\$ 15.00
Pulling Post Dated Cheque	\$ 15.00
Duplicate Invoices for Previous Billing	\$ 15.00
Request for Other Billing Information	\$ 15.00
Easement Letter	\$ 15.00
Account History	\$ 15.00
Credit Reference/Credit Check	\$ 15.00
Returned Cheque (plus actual bank charge)	\$ 15.00
Charge to Certify Cheque	\$ 15.00
Account Set Up / Change of Occupancy (plus credit agency costs if applicable)	\$ 30.00
Special Meter Reads	\$ 30.00
Meter dispute charge	\$ 30.00
(plus Measurement Canada fees if meter found correct)	

Non-Payment of Account

Late Payment (per mth / per annum)	1.5% / 19.56%
Notification Charge	\$ 15.00

Collection of Account Charge:

No Disconnect	\$ 30.00
Disconnect/Reconnect Charge At Meter	\$ 65.00
Disconnect/Reconnect Charge At Pole	\$ 185.00
Service Call-Customer Owned Equipment	\$ 30.00

All charges subject to applicable taxes

PAYMENT OPTIONS

- Pre-Authorized Payment Plan
- Telephone payment services are available through most financial institutions.
- Internet banking services are available through most financial institutions.
- Payment Centres:
 - Brant County Power, 65 Dundas St.E., Paris (Debit Card Payment Accepted & Night Deposit Available)
 - County of Brant, 26 Park Avenue, Burford
 - 66 Grand River St. N., Paris
 - 5 Main Street, St. George (closed 1p-2p) (Debit Card Payment Accepted)
- Most financial institutions will take your payment. The availability of this service depends on the institution used.



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www.brantcountypower.com

Office Hours:

Monday - Friday 8:30am - 4:30pm
 Except for Public Holidays

Brant County Power Inc. strongly supports energy conservation because it's good for the environment, reduces strain on the local electrical distribution system during periods of peak demand, and everyone benefits.